



Powermetrix Division

Technology for Energy Corporation
10737 Lexington Drive
Knoxville, TN 37932
(877) 966-5850

TO: PowerMaster® 4 Series Customers
FROM: Chris Mullins, Product Manager
DATE: 3/27/12
RE: Power Off Procedure for PowerMaster® 4 Series

This memo is to inform all PowerMaster® 4 Series customers of a power off procedure that is recommended by the manufacturer, Powermetrix. Recently, we have discovered that damage can possibly occur to the processor in cases of an improper power off sequence used by the customer.

Risk of Damage to Processor

Much like a personal computer, the PowerMaster® 4 Series must be powered down using a “soft” power off sequence via the “On” button. When the user powers off the 4 Series using the auxiliary power switch rather than the ON switch, the processor does not properly shut down and there is a risk of file system corruption. When the file system is corrupted, the 4 Series will not boot up correctly and must be shipped back to the factory for service. Please note that the 4 Series does not have user serviceable parts.

Proper Power Off Procedure

To prevent risk of corrupted data, please follow the power off procedure below:

1. After testing is complete and data is saved, press the “On” button to power off the analyzer.



2. After the display powers off, click the auxiliary power switch to the “OFF” position.



Contact Product Support

If you have any questions or concerns about this memo, please feel free to contact me or Ray Gore at your convenience.

Chris Mullins
Product Manager
Ph: 865-218-5887
Cell: 865-566-1627
Email: chris.mullins@powermetrix.com

Ray Gore
Product & Technical Support
Ph: 865-218-5888
Cell: 865-414-3562
Email: ray.gore@powermetrix.com